



PHOENIX Child Care

Hello and welcome to Phoenix Childcare at Gaudet-Luce Golf club. Thank you for enquiring about our excellent facilities for children and babies from 3 months to 10 years.

Phoenix Childcare is based within Gaudet-Luce Golf Club. The nursery is set within a converted barn, operating over four rooms with a large outdoor play area and Forest School.

The nursery opens from 7:30 am – 6 pm with several different sessions available and add on hours at an hourly rate to offer flexibility.

Crèche

Phoenix childcare offers a flexible crèche facility. This has proven popular with parents who would like a few childfree hours. This is subject to availability and you can use the crèche for a one off time or more, for a minimum of 1 hour. The children join in with other children attending the nursery and get involved in the day-to-day routine. Snacks and meals are included and all we ask is that a registration form is filled in for contact details and payment is on collection.

The Rooms

Baby Cubs

Baby Cubs is located on the upper floor of the setting and caters for children 3 months to 2 year olds. We have a large messy area where they can experience a wide range of sensory activities such as pasta play, painting and water play. In the middle of the room there is a carpeted area where young children can play with items such as treasure baskets, construction toys and sensory equipment. At the far end we have created a tranquil rest area where children can sleep or have a relaxing bottle with a member of a staff. Although Baby Cubs is based on the upper floor we aim to get the children outside as often as possible. We have a selection of waterproof trousers, so that even when the ground is wet children can go off and explore.





PHOENIX Child Care

Little Cubs

Little Cubs is a spacious room for children 2-3 years with a door opening straight out into the garden area. This allows children to explore the garden on a regular basis. Toilets are located in the middle of the room for easy nappy changes and toilet training. Once again there is a large areas for messy activities and tabletop play. The lower end of the room is carpeted and provides an area for stories, singing, floor play, role play and rests. Play within the room is led by what the children are interested in but also providing new and challenging experiences.



Tigers

Children move into Tigers at three years of age. Within this room we promote children's independence in preparation for school. Activities are slightly more structured and follow the early years foundation stage, however still ensuring that there are plenty of child-initiated opportunities. This room has large floor to ceiling windows with two doors one with views of the golf course and one that opens directly out into the garden. Children are encouraged to have free flow play from inside to out throughout the day. Children in Tigers get involved in a free 30-minute golf lesson on a Tuesday with the resident golf pro through the summer. There are also weekly visits to our on site forest school where children are able to explore the natural environment in their own time.





PHOENIX Child Care

Our Ethos

Phoenix childcare follows the Early Years Foundation Stage curriculum, which was launched in September 2008. The Early Years Foundation stage encourages children to learn through playful and exciting experiences. We aim to follow what the children are interested in and have a large amount of child initiated activities going on throughout the day. If a child wishes to sit down and write their name, we will provide the equipment required and encourage the child but at the same time we do not like to pressure children to achieve things before they have the knowledge and skill to achieve.

Although we have age ranges on the rooms these are only guidelines. Transitions are made when we feel the children are developmentally ready for the next stage. This may result in a child moving before or after the age stated above. We offer taster sessions before they are going to move and you are informed of these in a transition pack.

Attached to the nursery setting we have a large garden area where we like to allow children to explore, learn how to play games and learn about digging and growing. With our two lower floors we offer free flow play from inside to outside allowing them to make the most of the garden in all weathers. We ask parents to bring clothing for all weathers so that children can do everything from playing in the sun to splashing in puddles and throwing the snow. Within the garden we have a sun shade where we lay bean bags and mats with toys on so children have somewhere they can come and 'chill out' when it gets too hot.

Within the nursery we have sad chairs and sad spots; we do not like to use the word "naughty" and we encourage and praise children's positive behaviour as much as we can. (Please ask to see a copy of our behaviour policy for further details).

Finally, it is our ultimate aim to ensure that your child is happy and reaching their full potential. If you have any questions or need to raise any issues please do not hesitate to approach any member of our team at any time.



PHOENIX Child Care

Out of School Club

Phoenix Out of School Club opened in summer 2009 and is available for children aged 4-10 years.

We can offer a before and after school club with school drop offs and pick ups from many local schools. Our Holiday Club operates from 7.30am – 6pm during school holidays and half terms.

There are a large range of activities going on in both clubs, with particular emphasis on Arts and Crafts, Outdoor play and Various Sports. Children are also able to join in regular Forest School sessions.

The out of school club room is situated on the first floor, where there is space for the children to choose to relax on the giant floor cushions or browse through the array of games to play with their friends. We also offer homework support for those children who would like it.





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Fees and Payment

Phoenix Child Care and Phoenix Creche close only on Christmas Day. Fees are payable all year round, including Bank Holidays. Invoices for fees are issued on the 1st of the month and are to be settled by the 15th, this invoice is for a months fees in advance. If your child attends any additional hours or extra sessions these can be payed on the day of the session or added to your next months invoice. Fees can be paid in a number of ways: cash, cheque, card or you are able to set up a direct debit. (For any further information on fees and payments please ask to see terms and conditions.)

Food

Phoenix has a varied menu offering children a balanced diet. We are able to meet any dietary requirements or preferences that your child may have, as all our food is prepared fresh on site. (Sample menus provided in this pack.) Snacks through the day vary from fresh fruit to crackers and cheese.

Security

Phoenix has two entrances one for Baby Cubs and Little Cubs and the other for Tigers and the Out of School Clubs. Both entrances are secured through an automatic locking key pad. This code is only given to permanent staff members and changed every time a member of staff leaves. Parents are asked to ring the buzzer and wait for a member of staff to answer the door. When registering with the nursery you will be given a photo identity sheet where you will need to provide photos of adults allowed to collect your child and a password. If a member of staff is ever unsure of your identity they will ask you to wait in the entrance and get your identified verified with this sheet or another member of staff.

Settling your child in at Phoenix

Phoenix offers a number of opportunities to help settle your child in. The first is a supervisors meeting to discuss routines and items about your child that will help us get to know them better. The second is 10 hours of tasters which you are able to stay with your child for. We recommend that tasters are taken 2 hours at a time but you can use them as you wish. Whilst on a taster, if your child is distressed and is not settling then we may phone and ask you to return and spend the remainder of the taster with your child.

Thank you for requesting an information pack about the nursery and when you wish to arrange a visit, please call us on 01905 793950.